Towards Integrated Research Support Services in the Era of Open Science

dr. Alenka PRINČIČ, Univerzitetna knjižnica Univerze v Leidnu

Ljubljana in online, Centralna tehniška knjižnica Univerze v Ljubljani, Predstavitev za konzorcijske partnerje in širšo javnost, 13. 6. 2024













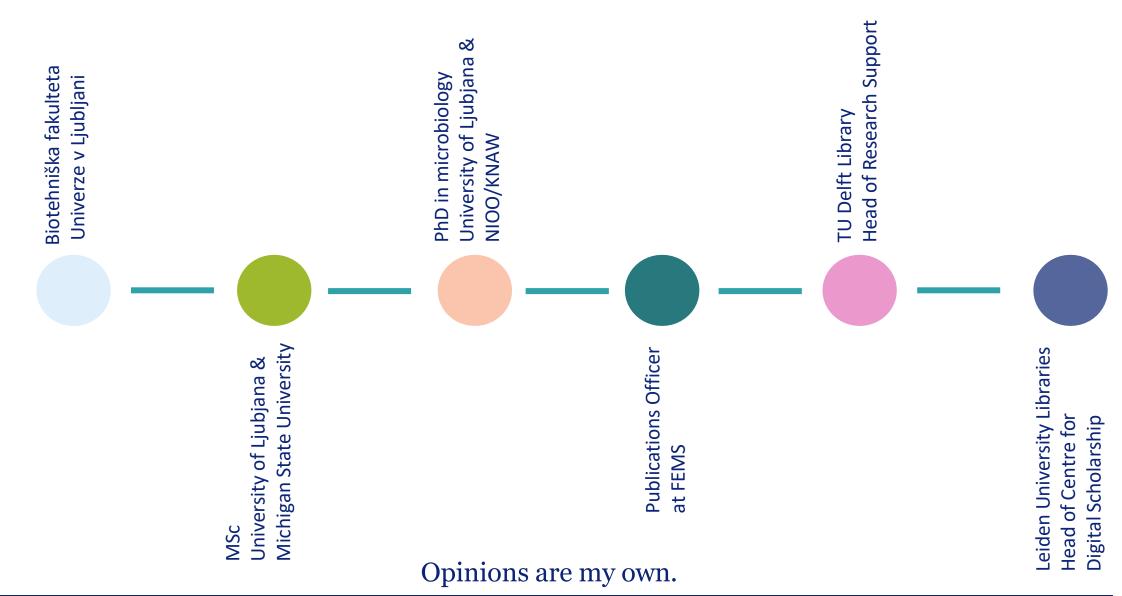
Towards Integrated Research Support Services in the Era of Open Science

Alenka Prinčič | Leiden University Libraries | June 2024

With contributions from the team members CDS



About the speaker: Alenka Prinčič in a nutshell....



Leiden University & the Libraries – UBL

Leiden University, including a library, was founded in 1575. Latest numbers:

33,500 students

4980 FTE staff members

1900 Academic staff members

878 FTE PhD candidates

2885 FTE researchers

6700 academic publications per year (in 2022)

515 PhD awarded (in 2022)

Leiden University has seven faculties, situated in Leiden and The Hague

- Archaeology
- Governance and Global Affairs
- Humanities
- Law
- Medicine/Leiden University Medical Center
- Science
- Social and Behavioural Sciences



And more than 30 faculty- and interfaculty institutes.

Leiden University & the Libraries – UBL

We are the oldest and largest university library in the Netherlands.

We have 10 locations:

- University Library Leiden (main)
- Asian Library
- Law Library
- Science Library
- Social and Behavioural Sciences Library
- NINO Library (Ancient Near East)
- Walaeus Library (Medical Library)
- Wijnhaven Campus The Hague
- KITLV Jakarta
- NIMAR Rabat



Centre for Digital Scholarship

Leiden University

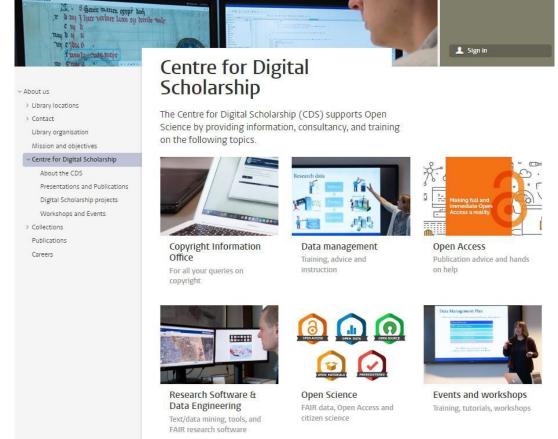


Leiden University Libraries



Centre for Digital Scholarship

- Centre for Digital Scholarship established in 2016
- Focus areas: Open Access, Research Data Management,
 Software Management*, Use of Digital Data, Copyright
- Policy priority: Open Science
- The core: 10 employees



 $\underline{https://www.library.universiteitleiden.nl/about-us/centre-for-digital-scholarship}$



Contents of this presentation:

About Research Support in Dutch Universities:



- Reorganizing services along research lifecycle
- Open science within research lifecycle: national approach → NPOS, SURF, UNL (VSNU)
- Digital Competence Centers (DCCs & TDCCs)
- How do universities (libraries) organize research support for open science

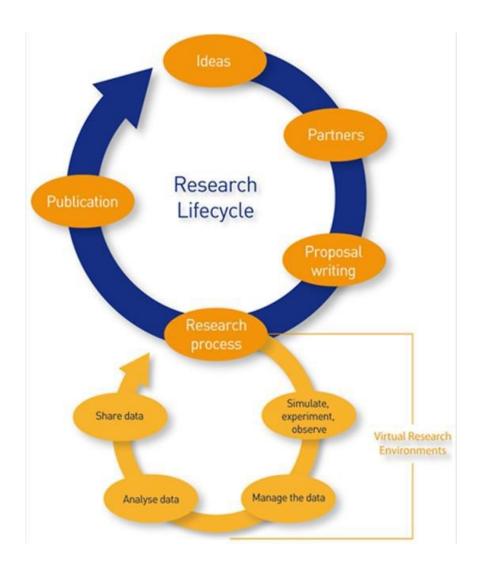
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Research Support in Dutch Universities:

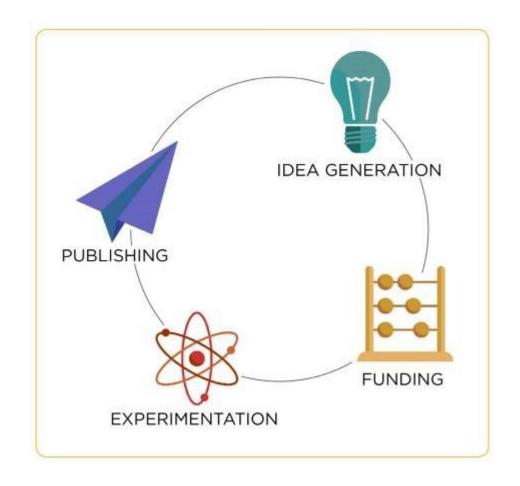
- Reorganizing services along research lifecycle
- A model for integrated research support is 'old'.
 Already back in 2010-2012 several Dutch university libraries found inspiration in some Anglo-Saxon university libraries models of RS.
- University libraries stepped away from the 'passive' Products and Services Catalogue' but rather organized their research-related support questions along the stages of the primary process – the research lifecycle.





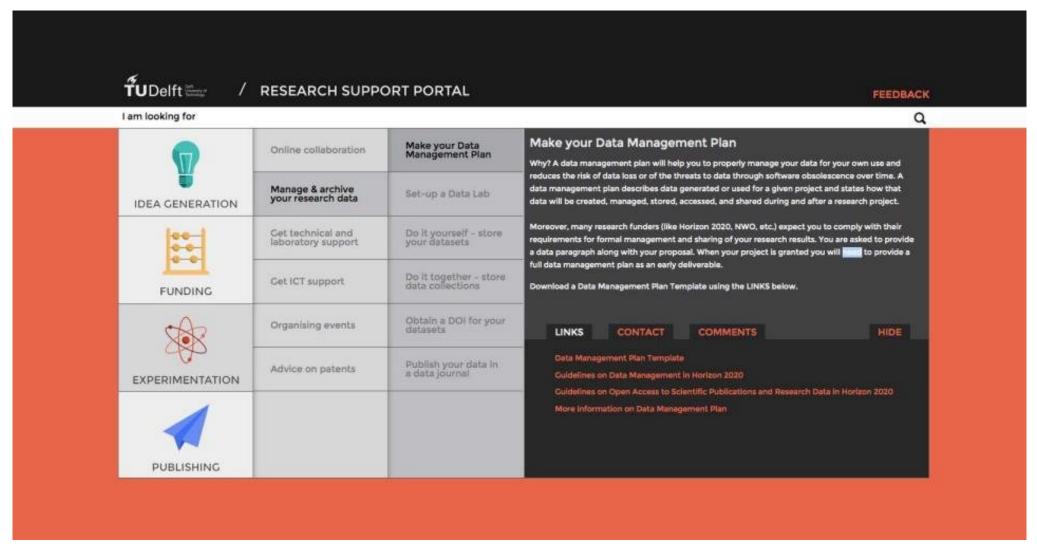
Research Support in Dutch Universities:

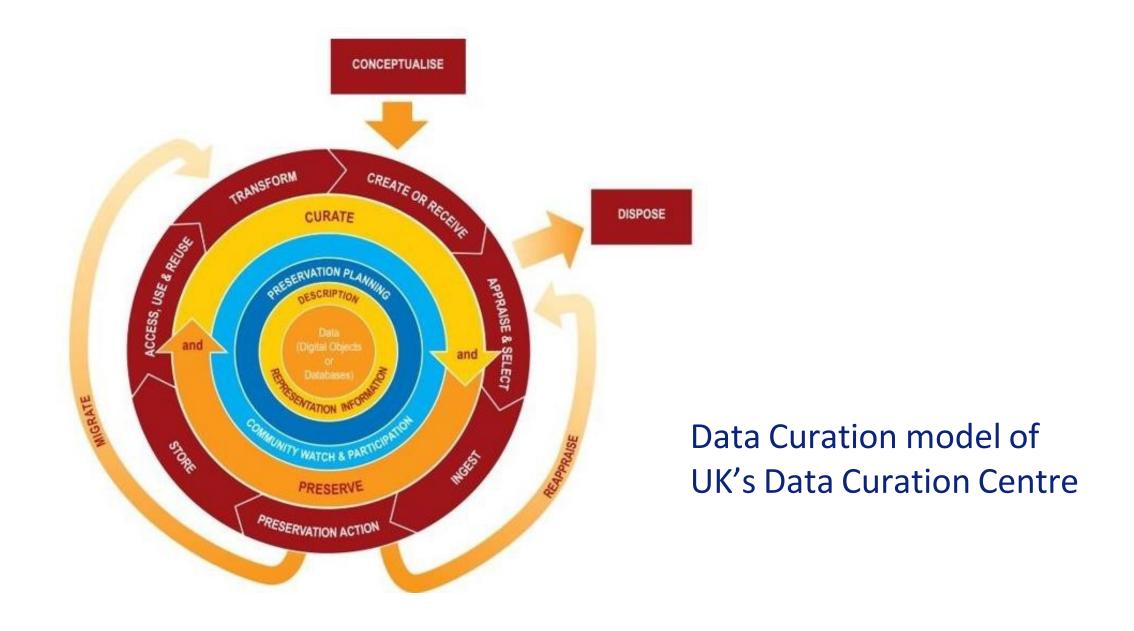
- First adoption of research lifecycle & research support in the Netherlands was by the Library of University of Maastricht (the library page displaying only library services related to research practice at the university)
- Almost simultaneously was the launch of the new Research Support Portal at TU Delft in 2014 that adopted an integrated, central 'one-stop-shop' including all corporate offices' support

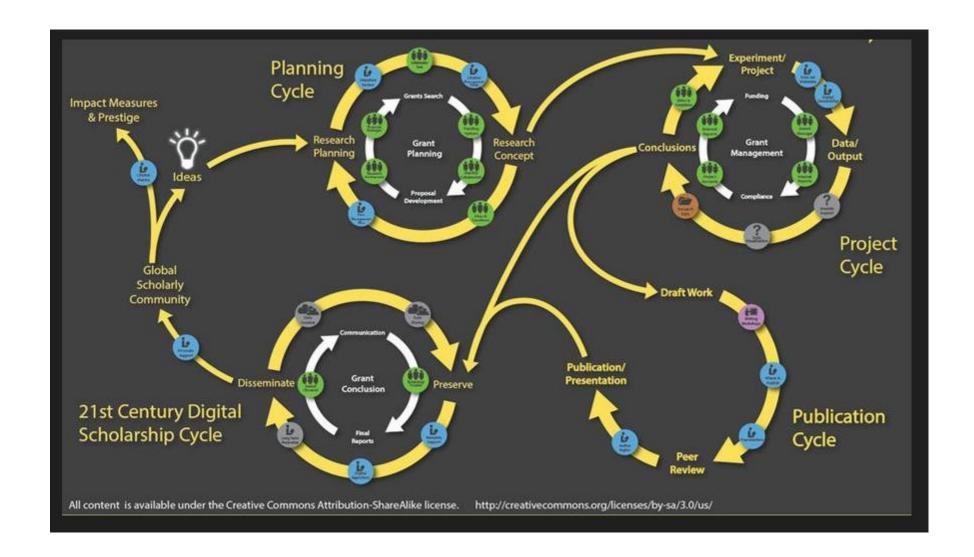




Research Support in Dutch Universities: TU Delft Library's Research Support Portal



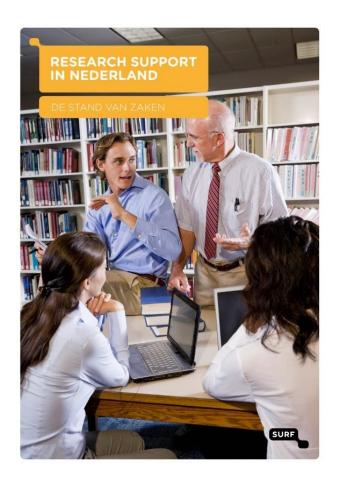




Univ of Florida Research Lifecycle

Research Support in Dutch Universities:

• Study by SURF (in 2016) on Support for Research including the chapter on TU Delft Research Support model. https://repository.tudelft.nl/record/uuid:0bbc2ab8-bf31-4a0b-b7b2-ef988ba49895





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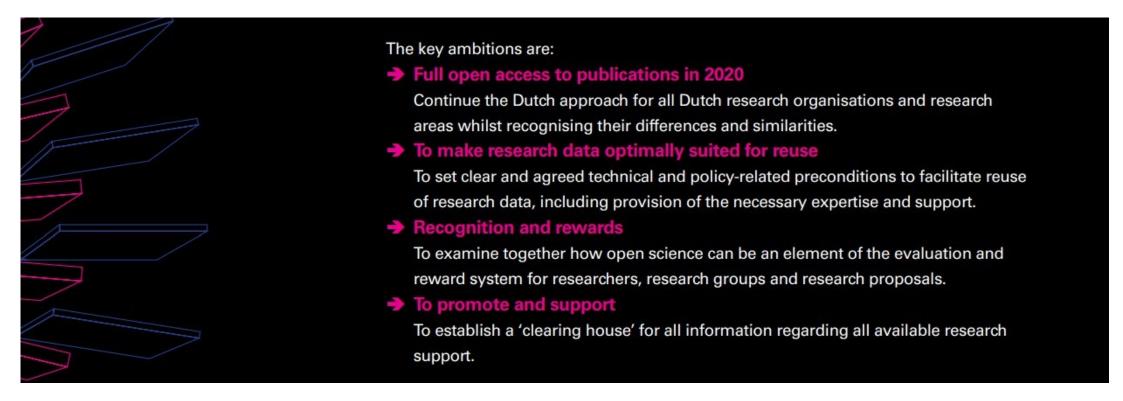
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NPOS – (Netherlands) National Plan Open Science 2017

& Open science within the research lifecycle



Ambition 4: 1) "to create a broadly supported portal for researchers and support staff". All information concerning the available research support should be readily accessible in this 'clearing house'. This requires organized cooperation and multi-faceted approach among research support staff.

2) "to make discipline-specific agreements concerning the development of research support.

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Digital Competence Centers in the Netherlands

- NWO initiative to fund Digital Competence Centers DCCs (kick-start funding)
 - 2020 Local Digital Competence Centers Local DCCs
 - 2022 Thematic Digital Competence Centers TDCCs

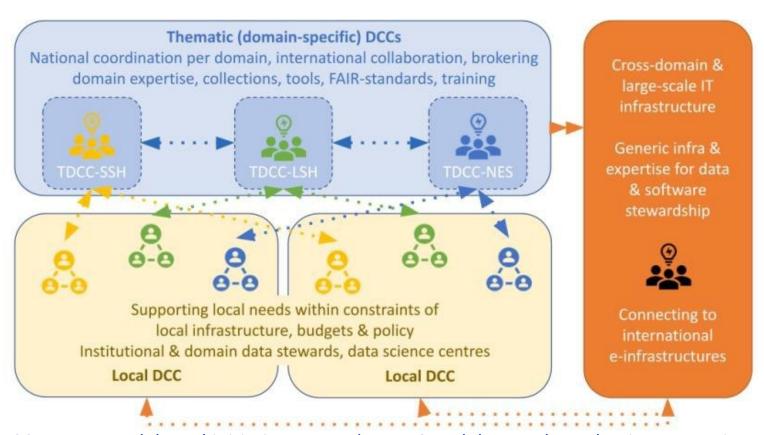
Excellent research increasingly depends on computer- and digital skills. Being able to share and use each other's data, designing smart algorithms that analyze experimental data and can subsequently input these into a supercomputer – researchers from all disciplines, make increasing use of computers and digital skills. In response to this, institutes and universities have set up Digital Competence Centers (local DCCs).

DCCs are virtual network organizations, and many (but not all) are embedded within the central library, or in the IT department and/or the Research Support Office.' (in Leiden within SAZ – BB – IM department).

The **DCCs** have established an **implementation network** within the National Coordination Point Research Data Management (<u>LCRDM</u>). This is housed at SURF and brings together research support staff, policymakers, ICT specialists and managers from a variety of research institutions and research funding bodies. This is organized by LCRDM, which facilitates the collaboration between different stakeholders.

Thematic Digital Competence Centers in the Netherlands





3 Roadmaps, each with Bottleneck projects and Challenge projects.

TDCC-NES Bottleneck Projects

TDCC-NES Challenge Projects

- Social Sciences & Humanities (SSH),
- Natural and Engineering Sciences (NES)
- Life Sciences & Health (LSH).

TDCCs are network-based initiatives set up by NWO and the Dutch academic community to broker investments into open science **projects**. The three TDCCs are **national** and **discipline based**. In the coming 5-10 years, the network will formulate and fund projects designed to promote the **adoption of open data**, **software** and **research practices**, alongside the development of the necessary **expertise**.

An impression of the Project ideas for the TDCC's Challenge projects:

TDCC-SSH Challenge Projects	Time of online presentation		
Artwork Interviews Made FAIR (AIM FAIR)	12 June 2024, 09.00-09.30	FAIR record linkage for a scattered data landscape	12 June 2024, 13.30-14.00
Creating a repository of variables from survey data	12 June 2024, 09.30-10.00	SYNAPSIS 1.0: Synergy Platform for Integrating Audiovisual Data Archiving & Analytics for the Social Sciences.	12 June 2024, 14.00-14.30
TSH - Bringing Open Science to life: Empowering academics	12 June 2024, 10.00-10.30	Peer-to-peer skills building in scholarly communication	12 June 2024, 14.30-15.00
Towards FAIRifying legal software for data extraction, exploration, and annotation	12 June 2024, 11.00-11.30	Identifying and indexing multimodal and artistic	12 June 2024, 15.00-15.30
Towards a Modular Infrastructure for Comprehensive RDM	12 June 2024, 11.30-12.00	researchoutputs for interoperability and re-use: towards a community of practice fornon-textual data (3i)	
Establishing a Linked Open Data Ecosystem	12 June 2024, 12.00-12.30	STories of Arrival: Amsterdam Diaries (STAD)	12 June 2024, 16.00-16.30
IntegratingCommunity, Technology and Literacy to Support the Digital Heritage Landscape inthe Netherlands		Twi-XL 2.0 - Extending Possibilities for Cross-MediaResearch in the Netherlands	12 June 2024, 16.30-17.00
RIGHTS: Responsible Implementation of Gathering, Handling, and Treating Sensitive Individual Digital Traces	12 June 2024, 13.00-13.30	A Music Data Hub - FAIR data for Musicology	12 June 2024, 17.00-17.30

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RDM lifecycle infrastructure & services

Guidance, advice, support via webpages, or personal support (by data stewards or library)

Registering datasets in CRIS or Repository

Publishing and archiving datasets (institutional data repository e.g., 4TU, or referral to disciplinary data archives)

Monitoring datasets

Support for publishing research software



Data Management Plan: webpages, workflows, tools, guidelines, templates (funders)

Datasets Discovery tools

Webpages management

Data Management Plan:
Personal support, training, workshops (data stewards of library)

Research software management plans

Data Ambassadors, Data Champions, Critical friends

Personal support: advice, training, (data stewards or library)

Data sharing: eg Figshare, Dataverse,

Data storage: eg cloud space

Data managers 'on loan' for projects

Research software engineers

Management of infrastructures, e.g., Figshare, Dataverse, iRODS...) by IT dept

Open Access infrastructures & services

Management of infrastructures, e.g. University press, Textbooks platform

Guidance, advice, support via webpages, or personal support (by data stewards or library)

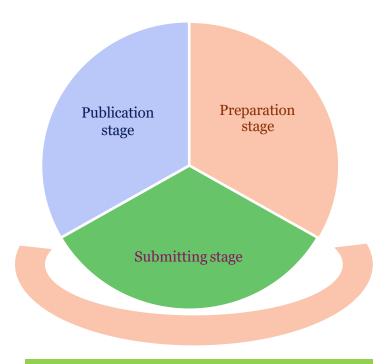
Registering articles and depositing works in CRIS or Repository.

Publishing and archiving publications

Analytics and reporting services (journal metrics, altmetrics, article-level metrics)

OA University Press: full service – journals, articles, monographs, open peer-review, conference proceedings, textbooks

Technical support / service OA platform (OJS/OMP, etc.)



Green OA support (Repository)

Gold OA – financial APC-support (OA Fund), membership contracts

Hybrid OA – Read & Publish deals management, workflows.

Diamond OA infrastructures - financial support

Requirements regarding OA: webpages, funder requirements, workflows Library)

Journal selection tools (Journal Browser, DOAJ, QUAM, Think-Check-Submit, predatory jnls list,... (library)

Webpages management

Copyright Information Point (library)

Advocacy and Information on OA: Personal support, training, workshops (library)

Open Education Resources and Textbooks

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How does Leiden University organize its research support for open science LEIDEN RESEARCH SUPPORT (LRS)



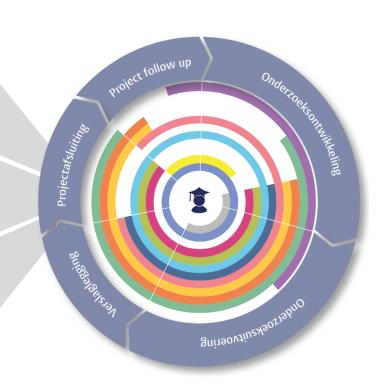
1. Effective and efficient collaboration within research support



2. Building and securing funding opportunities



3. Compliance with laws and regulations, codes of conduct and requirements of funders

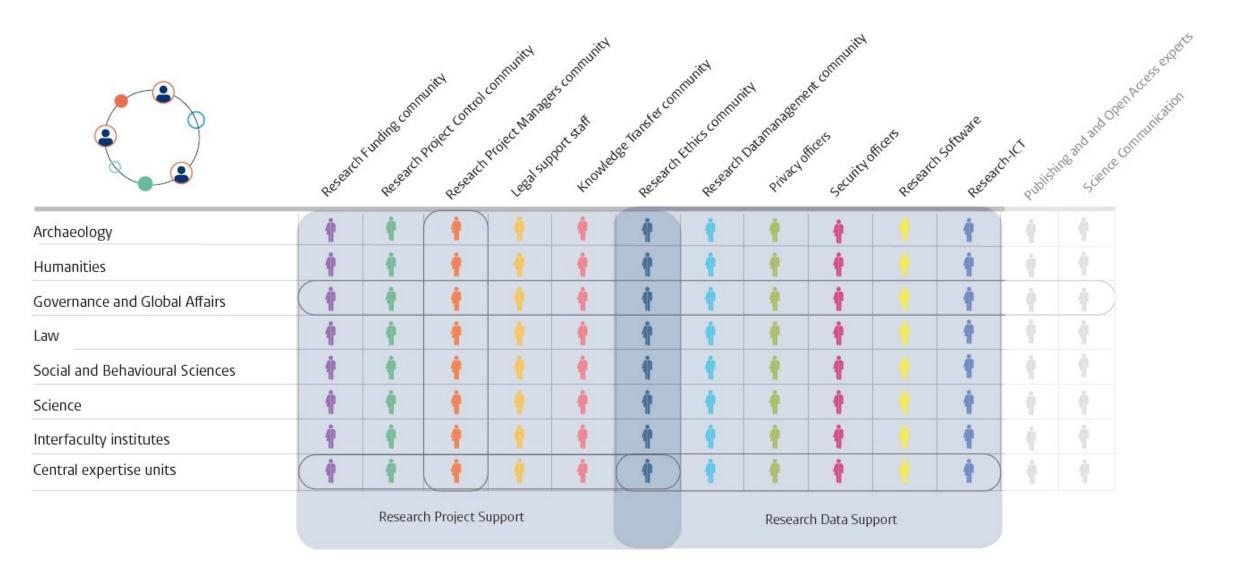


How does Leiden University organize its research support for open science



www.researchsupport.universiteitleiden.nl

Leiden Research Support Network



How does Leiden University organize its research support for open science







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- Centre for Digital Scholarship expertise areas:
 - Research Data Management Status quo at Leiden University Libraries
 - Open Access
 - Copyright Information Point
 - Use of Digital Data
- What's on a horizon Open Publishing Policy and implementation; Barcelona Declaration

Centre for Digital Scholarship = expertise center





Femmy Admiraal
Digital Scholarship Librarian



Kristina HettneDigital Scholarship Librarian



Pascal Flohr Digital Scholarship Librarian



Tessa de RooDigital Scholarship Librarian





Fleur Praal Scholarly Communications Librarian



Ben CompanjenDigital Scholarship Librarian



Peter Verhaar Digital Scholarship Librarian



Erna Sattler Copyright Expert



Alenka Princic

Head Centre for Digital

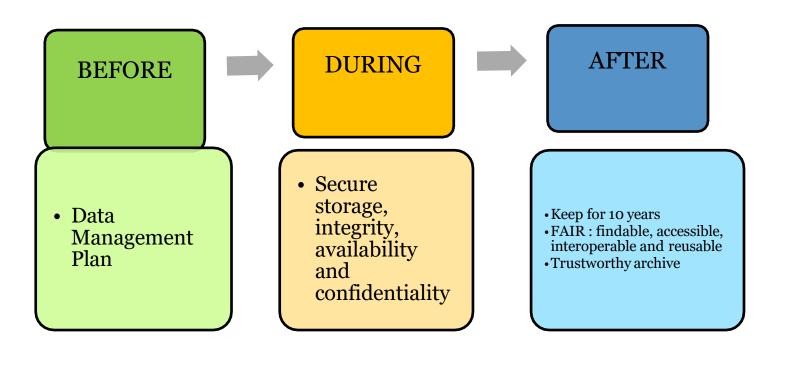
Scholarship

Open Access, Research Data Management, Software Management, Use of Digital Data, Copyright, Open Science

Expertise area: Research data management

- Research Data Management (RDM) policy
- RDM services Centre for Digital Scholarship
 - Training
 - Data Management Plan (DMP) Services
 - Questions and advice
 - Research Services Catalogue
 - Data Management Network
- Building further and professionalizing Research Support for RDM
 - Projects
 - Networks
 - Leiden Research Support
 - Leiden Digital Competence Center
 - Professionalizing Data Stewardship

Regulations Data Management (2016; revision 2021)



Faculties elaborate their own data protocols

Data management implementation program to create necessary facilities

https://www.staff.universiteitleiden.nl/announcements/2022/03/new-data-management-regulations-for-leiden-university

Research data management support at CDS

- Training and workshops
 - Tailor-made RDM training for PhD students
 - Workshop 'How to write a DMP', open to all employees
 - FAIRification workshops
 - Data / Software carpentries
 - Many lectures and workshops on demand
- DMP advice/consultation: help with writing data paragraphs and DMPs for grant applications and new projects
- •Information: website, blog, reference materials, services catalogue, mailbox



DMP Services / Consultation

National funders require that researchers consult data management expert at their institution

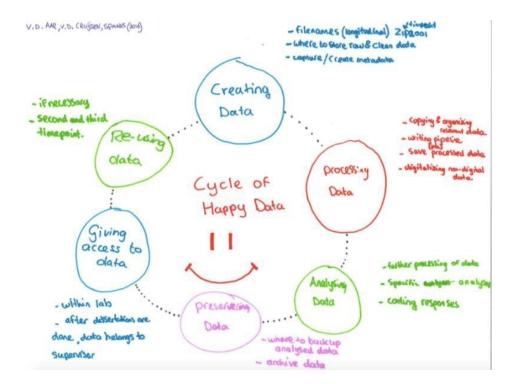
Leiden Researchers can use the Leiden DMP template to write a DMP for national funders **ZonMW** and **NWO**



https://www.scienceeurope.org/media/jezkhnoo/se_rdm_practical_guide_final.pdf

Tailor-made training for PhD students

- In collaboration with senior researcher(s) and faculty data stewards
- Presentations, demonstrations, homework
- Hands-on exercises
 - Design your own data life cycle
 - How FAIR is data underlying publication
 - Informed consent
 - Anonymizing data, etc.
- Students present their DMP
- Participants can register course for ECTS credits



Research Data Services Catalogue

Leiden University ResearchDrive

Last updated: 3 April 2020 at 10:06.

A working group cloud storage service to securely store, synchronise and share files from various external file systems, such as local file servers, SURFdrive, Dropbox, and Google Drive, whilst accessing the total environment from one common workspace.

General information

Type of service: Cloud storage, Data storage

Service homepage:

https://universiteitleiden.data.surfsara.nl/index.php/login

Provider: SURI

Provider homepage: https://www.surf.nl/en/research-drive-securely-

and-easily-store-and-share-research-data

Provides end-user support: supported

Administrative information

Data curation strategy: None

Metrics: Unknown

Funding source: Leiden University

Intellectual property: Leiden University

User agreement: Service agreement with Leiden University.

Contact: b.van.dijk@issc.leidenuniv.nl

Target group

Target audience(s): Faculty of Archaeology, Faculty of Governance and Global Affairs, Faculty of Humanities, Faculty of Law, Faculty of Medicine/Leiden University Medical Center, Faculty of Science, Faculty of Social and Behavioural Sciences



Useful information for researchers:

- Which services can I use during the various stages of my research project?
- Which services are suitable for my discipline?
- □ Which services adhere my institutions data management policy?

https://digitalscholarship.nl/rds/service/

Community building

Leiden University Data Management Network

All University staff involved or interested in research data management is invited to join Leiden University Data Management Network.



https://www.library.universiteitleiden.nl/researchers/data-management/leiden-university-data-management-network

Research data management support anno 2024

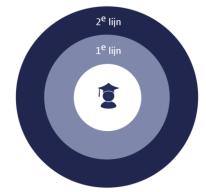
1st line: local support at the faculty
Data Stewards,
Data Managers

- Close proximity to the researchers with disciplinespecific expertise
- Advise and provide information and training
- Proactively approach researchers
- Develop faculty/institute protocols

2nd line: central support staff

Data Management Experts@CDS

- Generic knowledge and pooled expertise
- Training and support for all researchers
- Support and training for 1st line staff (also taking forward complex questions)
- Coordinating policy across the university and with national/international counterparts & coordinating thematic networks





1st line faculty support - full list of data stewards by institute/faculty: https://www.staff.universiteitleiden.nl/ict/help-and-support/helpdesks-and-contact/data-stewards/

2nd line: Centre for Digital Scholarship: datamanagement@library.leidenuniv.nl; Femmy Admiraal, Kristina Hettne, Pascal Flohr

RDM: some data support roles in more detail



Data Manager

Data Steward Social Sciences

Data Steward Political Sciences

Data Steward

Data Steward



Policy officer research data Information manager Consultant ICT Lab manager



Research Data and Information Manager

Roles at CDS: Research Data Experts 2,4 FTE

RDM coordinator, Data librarian / Generic Data Steward, Community Manager Research Data

Research Data Management support at Leiden University: Landscape Analysis - Survey

Centre for Digital Scholarship, Leiden University Hannah DeLacey & Femmy Admiraal

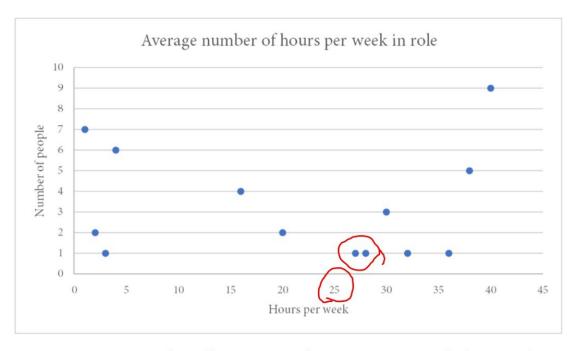


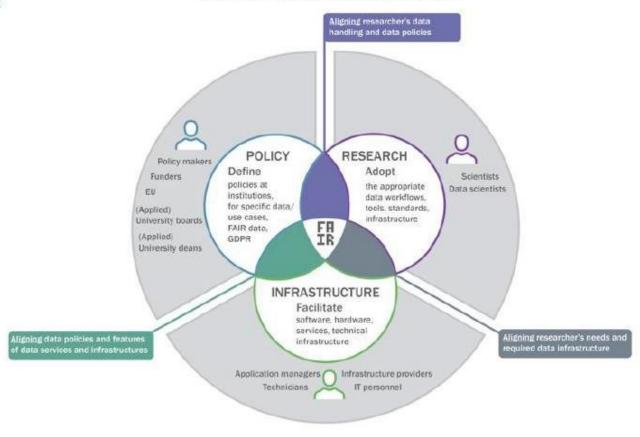
Figure 2: Average number of hours per week in RDM support role (N=44/50).

Professionalising data stewardship

Data stewards come in many flavours!

Knowledge areas

- Policy / strategy
- Compliance
- Alignment with FAIR
- Services
- Infrastructure
- Knowledge management
- Networking
- Data archiving
- (soft skills)



Implementation areas for data stewardship

https://zenodo.org/record/34747895

Professionalising data stewardship

Universities now have an official job profile for data stewards.

The CDS contributed to this body of literature on data stewardship in the Netherlands:

- Professionalising data stewardship in the Netherlands. Competences, training and education. Dutch roadmap towards national implementation of FAIR data stewardship.
 Nationaal Plan Open Science project. (185 pages) https://zenodo.org/record/4623713
- Data Stewardship on the map: A study of tasks and roles in Dutch research institutes.
 Report of National Coordination Point Research Data Management. https://zenodo.org/record/2669150
- Towards FAIR data steward as profession for the life sciences.
 ZonMW-funded report. https://zenodo.org/record/34747895

Technical competence areas related to RDM library services

Knowledge about the structures of higher education and about how research and researchers work (a background in research might be required)

Composition of research datasets

Data policies (institutional, funder, national)

FAIR data principles

Data life cycle

Data Management Plans

Research integrity, ethics and GDPR regulations

Pseudonymization and anonymization of data

Knowledge of the landscape of data repositories and data

archives

Metadata of datasets

Data creation and interoperability

Searching data sources

Metadata for digital collections and datasets

Institutional infrastructures for storing and saving data

Knowledge about cleaning data

Data curator competences (related to (2) and (10)

Data analysis and visualisation

Archiving and preserving data

Copyright and intellectual property

Licensing of research datasets

Reproducibility and reuse of data

Data discovery tools

Source: DOI <u>10.5281/zenodo.8060242</u>

Personal competences & soft skills for RDM support professionals

- Communication skills (including a certain robustness when encountering resistance/reluctance from researchers)
- Advisory skills
- Pedagogical competences
- Service orientation
- Ability to translate practical issues into protocols, services, and policies
- Connecting role, ability to build and maintain/manage networks

Source: DOI <u>10.5281/zenodo.8060242</u>

RDM service: Consultancy and collaboration

















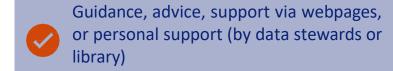


- Advise faculties and institutes on protocols and facilities
- Consultancy projects on FAIRifying data from research groups
- (Inter)national collaboration & projects:
 UKB WG Research Data,
 LCRDM,
 Research Data Alliance,
 Knowledge Exchange,

National Platform Open Science, GO FAIR, etc..



RDM lifecycle infrastructure & services – status quo at Leiden University





Publishing (institutional archiving datasets al data repository e.g. 4TU, or referral to disciplinary data archives)

Monitoring datasets

 $\left(\times\right)$ Support for publishing research software



Data Management Plan:
webpages, workflows, tools, guidelines,
templates (funders)

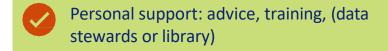
Datasets Discovery tools





Research software management plans

Policy development: Data Management Regulations (revised in 2021), developing RDM Protocols with faculties.



Data sharing: eg Figshare, Dataverse,

Data storage: eg cloud space

X Data managers 'on loan' for projects

Research software engineers

Management of infrastructures, e.g. Figshare, Dataverse, iRODS...) by IT dept

Expertise area: Open Access publishing & support at UBL / CDS

- □ Policy Leiden University: publish in open access
- □ Different ways to publish open access:
 - a) with a publisher check terms/conditions
 - b) upload a version in the Leiden Repository (embargo? which version?)
- □ Courses and workshops available
- □ CDS helps you choose and decide: openaccess@library.leidenuniv.nl
- Website: https://www.library.universiteitleiden.nl/
 researchers/open-access

2,4 FTE





Open Access infrastructures & services - status quo at Leiden University

Management of infrastructures, e.g. University press, Textbooks platform

Guidance, advice, support via webpages, or personal support (by data stewards or library)

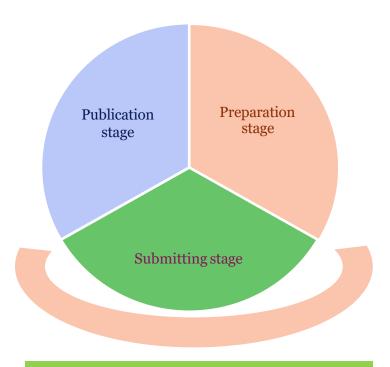
Registering articles and depositing works in CRIS or Repository.

Publishing and archiving publications

Analytics and reporting services (journal metrics, altmetrics, article-level metrics)

OA University Press: full service – journals, articles, monographs, open peer-review, conference proceedings, textbooks

Technical support / service OA platform (OJS/OMP, etc.)



Green OA support (Repository)

Gold OA – financial APC-support (OA Fund), membership contracts

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Requirements regarding OA: webpages, funder requirements, workflows Library)

Journal selection tools (Journal Browser, DOAJ, QUAM, Think-Check-Submit, predatory jnls list,... (library)

Webpages management

Copyright Information Point (library)

Advocacy and Information on OA: Personal support, training, workshops (library)

Open Education Resources and Textbooks

Expertise area: Copyright

0,6 FTE

- □ Copyright Information Office:
- Questions on copyright matters?
 Contact us at auteursrecht@library.leidenuniv.nl



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By OpenClipart-Vectors, Pixabay License



Researchers

Open Science

- > Open Access
- > Data management
- > Use of digital data

Copyright Information Office

Copyright basics

Copyright and Brightspace

Copyright and FeedbackFruits

Copyright and web lectures

Copyright on teaching materials

Copyright for authors

Copyright and your PhD thesis

Plagiarism

Terms of use licensed digital resources

LUCRIS and Scholarly Publications

Submitting your PhD dissertation

Manage your identity with ORCID

Persistent identifiers: DOI

Workplaces for researchers

Leiden University Press

Help on conducting a (systematic) review

Copyright Information Office

Copyright is important when writing, publishing or (re-)using academic publications. The Copyright Information Office helps Leiden University staff with copyright related questions.



Copyright basics

An introduction to copyright in an academic setting



Copyright for authors

Copyright is designed to protect you as the author of your work



Copyright for teachers

Presentations, web lectures, and digital learning environments

Copyright in practice

Copyright basics

Plagiarism

Linking to library resources

Terms of use licensed digital resources

For authors

Copyright for authors

Copyright and your PhD thesis

Submitting your PhD dissertation

Open Access

Copyright in teaching

Copyright and Brightspace

Copyright and FeedbackFruits

Copyright and web lectures

Copyright on teaching materials

Copyright matters: which matters?

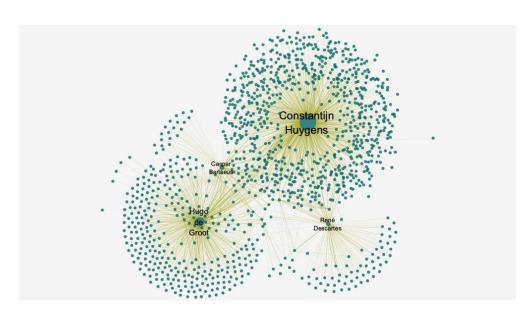
- General: duration of copyright, who owns copyright (employer or employee?), plagiarism, portrait right
- For researchers: reviewing contracts with publishers, copyright with TDM, meaning and use of Creative Commons licenses, use of images in publications, citation right
- For teachers: copyright with placing material on the electronic learning environment, copyright in using teaching tools, weblectures, placing publications, dissertations & theses in the Leiden repository, open educational resources
- For support staff: copyright in making collections available online

(INTER)NATIONAL NETWORKS

- National Network of copyright experts (AIPs/CIOs) at Dutch universities
- Legal Committee of National Network of Libraries (FOBID)
- Copyright Working Group of National Heritage Institutions
- Data Expert Group of LERU (League of European Research-intensive Universities)
- LIBER Copyright & Legal Matters Working Group

Expertise area: Use of Digital data

1,5 FTE

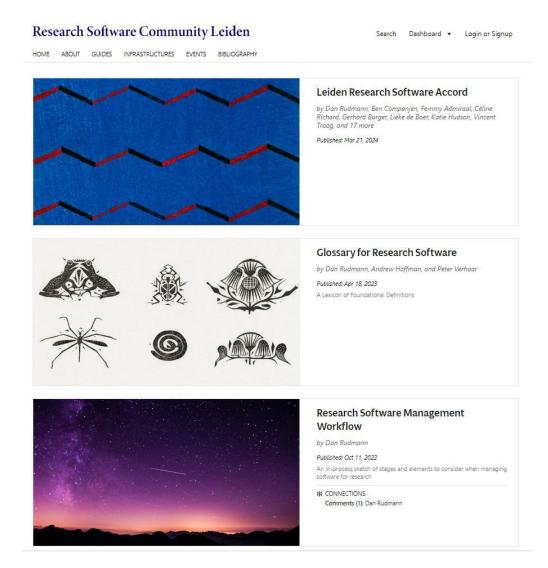








Expertise area: Research Software Support* at Leiden



Research Software Directory - eScience Center



Contents of this presentation:

About Research Support in Dutch Universities:

- Reorganizing services along research lifecycle
- Open science within research lifecycle: national approach → NPOS, SURF, UNL (VSNU)
- Digital Competence Centers (DCCs & TDCCs)
- How do universities (libraries) organize research support for open science

About Research Support at Leiden University:

- Leiden Research Support (Network, Offices)
- Leiden Digital Competence Center (LDCC)
- Centre for Digital Scholarship expertise areas:
 - Research Data Management Status quo at Leiden University Libraries
 - Open Access
 - Copyright Information Point
 - Use of Digital Data



What's on a horizon - Open Publishing Framework and implementation; Barcelona Declaration

What's on a horizon

- From Open Access towards Open Scholarly Communication
- Institutional strategic publishing framework, giving room to new forms of scholarly communication
- Towards open and inclusive open research infrastructures (Barcelona Declaration on Open Research Information)
- Continuous development and professionalization of support, thus becoming an integral part of a research – towards Open Science Hub

Fit-for-purpose

We publish our work in ways that are fit-for-purpose. Depending on the nature of our work and the audiences that we aim to engage with, we may publish our work in a variety of different ways, for instance as an article in a peer-reviewed journal, as a preprint, as a book, as a policy report, as a blog post, etc. We may publish our work in Dutch, in English, and in other relevant languages.

Sustainable

We publish our work in ways that are sustainable. We support sustainable career trajectories for our academic staff by recognizing and rewarding their publishing activities. We recognize the cost of publishing. We support publishing models that are financially sustainable for all stakeholders involved.

Open

We publish our work as openly as possible. We make our work, and ideally also the underlying materials (e.g., data and software), openly accessible without unnecessary delays. We foster open dialogues about our work (e.g., by sharing preliminary results and by supporting open peer review and other forms of open feedback) and try to improve our work based on what we learn from these dialogues. We do not give away the ownership of our work.

Equitable

We have a broader responsibility to contribute to equitable publishing models. To optimize the exchange of scientific knowledge, everyone in the world should ideally have the same possibilities to publish scientific work. We support publishing models that promote global equity in scholarly publishing.

The last slide ©

While open science services (RDM, research software, and Open Access) in Leiden are in a developed to advanced stage, there are other aspects of open science that need developing of policies and services, such as research evaluation, rewards and recognition, citizen science. Open science services at Leiden need to make a steps **towards more integrated services** and support in open science.

We need to work together on:

- Human potential, invest in human capital & professional development; moving from Data Steward or Publishing Steward towards Open Science Steward.
- Bringing the services **closer to researcher**: Contact points for all support should be maintained at faculties or institutes.
- **Connecting** A good connection between 1st and 2nd line support is important to be able to access all expertise within the demand-handling process. This is worked out within the domains.
- Coordination ('regie' in Dutch) through institutional and national bodies (OSNL, UNL).

Finally, libraries have rich experience with service provision. Libraries have been the very first advocate of open access, and later open science. Libraries are the place for curation of research output and managing collection. Libraries also expanded on their IT development capacities and set up their own IT departments. So, I would say **Power to the Librarian!**

Thank you! Alenka Prinčič



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Read our news and other posts on the Blog: digitalscholarshipleiden.nl

